# Zoomsim Accessibility Conformance Report

# International Edition

(Based on VPAT® Version 2.5Rev)

**Name of Product/Version: ZoomSim Business Simulation**

**Report Date: 5/22/2025**

**Product Description: College and University Learning Application for Finance**

**Contact Information: Brian Candia**

**Notes:**

**Evaluation Methods Used: Google Lighthouse**

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes / No) |
| | Level AA (Yes / No) |
| | Level AAA (Yes / No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes / No) |
| | Level AA (Yes / No) |

| Standard/Guideline | Included In Report |
|---|---|
| | Level AAA (Yes / No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes / No) |
| | Level AA (Yes / No) |
| | Level AAA (Yes / No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes / No) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes / No) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.

- **Partially Supports**: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.

- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:
  - Clause 9 - Web
  - Clauses 10.1-10.4 of Clause 10 - Non-Web documents

- o   Clauses 11.1-11.4 and 11.8.2 of Clause 11 - Software
- o   Clauses 12.1.2 and 12.2.4 of Clause 12 - Documentation and support services
- Revised Section 508:
  - o   Chapter 5 - 501.1 Scope and 504.2 Content Creation or Editing
  - o   Chapter 6 - 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

# Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.1.1 (Web)<br>● 10.1.1.1 (Non-web document)<br>● 11.1.1.1.1 (Open Functionality Software)<br>● 11.1.1.1.2 (Closed Functionality Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.1 (Web)<br>● 10.1.2.1 (Non-web document)<br>● 11.1.2.1.1 (Open Functionality Software)<br>● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to: | Web: **Not Applicable**<br>Electronic Docs: | Web:<br>Electronic Docs: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| EN 301 549 Criteria<br>    ● 9.1.2.2 (Web)<br>    ● 10.1.2.2 (Non-web document)<br>    ● 11.1.2.2 (Open Functionality Software)<br>    ● 11.1.2.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Software:<br>Closed:<br>Authoring Tool: | Software:<br>Closed:<br>Authoring Tool: |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.2.3 (Web)<br>    ● 10.1.2.3 (Non-web document)<br>    ● 11.1.2.3.1 (Open Functionality Software)<br>    ● 11.1.2.3.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.3.1 (Web)<br>    ● 10.1.3.1 (Non-web document)<br>    ● 11.1.3.1.1 (Open Functionality Software)<br>    ● 11.1.3.1.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool) | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.2 (Web)<br>● 10.1.3.2 (Non-web document)<br>● 11.1.3.2.1 (Open Functionality Software)<br>● 11.1.3.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.3 (Web)<br>● 10.1.3.3 (Non-web document)<br>● 11.1.3.3 (Open Functionality Software)<br>● 11.1.3.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| [1.4.1 Use of Color](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.1 (Web)<br>    ● 10.1.4.1 (Non-web document)<br>    ● 11.1.4.1 (Open Functionality Software)<br>    ● 11.1.4.1 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| [1.4.2 Audio Control](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.2 (Web)<br>    ● 10.1.4.2 (Non-web document)<br>    ● 11.1.4.2 (Open Functionality Software)<br>    ● 11.1.4.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web: No Video or audio on website.<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| [2.1.1 Keyboard](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.1.1 (Web)<br>    ● 10.2.1.1 (Non-web document)<br>    ● 11.2.1.1.1 (Open Functionality Software) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 11.2.1.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| [2.1.2 No Keyboard Trap](#) (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.2 (Web)<br>● 10.2.1.2 (Non-web document)<br>● 11.2.1.2 (Open Functionality Software)<br>● 11.2.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| [2.1.4 Character Key Shortcuts](#) (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.4 (Web)<br>● 10.2.1.4 (Non-web document)<br>● 11.2.1.4.1 (Open Functionality Software)<br>● 11.2.1.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed: See information in 5.1.3.1 through 5.1.3.16<br>Authoring Tool: |
| [2.2.1 Timing Adjustable](#) (Level A) | Web: | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to:<br>EN 301 549 Criteria<br>● 9.2.2.1 (Web)<br>● 10.2.2.1 (Non-web document)<br>● 11.2.2.1 (Open Functionality Software)<br>● 11.2.2.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.2.2 (Web)<br>● 10.2.2.2 (Non-web document)<br>● 11.2.2.2 (Open Functionality Software)<br>● 11.2.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web: No video.<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.3.1 (Web)<br>● 10.2.3.1 (Non-web document)<br>● 11.2.3.1 (Open Functionality Software)<br>● 11.2.3.1 (Closed Software) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.4.1 (Web)</li><li>10.2.4.1 (Non-web document) – Does not apply</li><li>11.2.4.1 (Open Functionality Software) – Does not apply</li><li>11.2.4.1 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software) – Does not apply to non-web software</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs) – Does not apply to non-web docs</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.4.2 (Web)</li><li>10.2.4.2 (Non-web document)</li><li>11.2.4.2 (Open Functionality Software) - Does not apply</li><li>11.2.4.2 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 602.3 (Support Docs) | | |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.3 (Web)<br>● 10.2.4.3 (Non-web document)<br>● 11.2.4.3 (Open Functionality Software)<br>● 11.2.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.4 (Web)<br>● 10.2.4.4 (Non-web document)<br>● 11.2.4.4 (Open Functionality Software)<br>● 11.2.4.4 (Closed Software<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.5.1 Pointer Gestures** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.5.1 (Web)<br>● 10.2.5.1 (Non-web document) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.2.5.1 (Open Functionality Software)</li><li>11.2.5.1 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | | |
| **2.5.2 Pointer Cancellation** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.5.2 (Web)</li><li>10.2.5.2 (Non-web document)</li><li>11.2.5.2 (Open Functionality Software)</li><li>11.2.5.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.5.3 Label in Name** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.5.3 (Web)</li><li>10.2.5.3 (Non-web document)</li><li>11.2.5.3.1 (Open Functionality Software)</li><li>11.2.5.3.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.5.4 Motion Actuation** (Level A 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.2.5.4 (Web)</li><li>10.2.5.4 (Non-web document)</li><li>11.2.5.4 (Open Functionality Software)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.2.5.4 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.1 (Web)<br>• 10.3.1.1 (Non-web document)<br>• 11.3.1.1.1 (Open Functionality Software)<br>• 11.3.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.1 (Web)<br>• 10.3.2.1 (Non-web document)<br>• 11.3.2.1 (Open Functionality Software)<br>• 11.3.2.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **3.2.2 On Input** (Level A) | Web: **Supports** | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Also applies to:<br>EN 301 549 Criteria<br>● 9.3.2.2 (Web)<br>● 10.3.2.2 (Non-web document)<br>● 11.3.2.2 (Open Functionality Software)<br>● 11.3.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **3.2.6 Consistent Help** (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.1 (Web)<br>● 10.3.3.1 (Non-web document)<br>● 11.3.3.1.1 (Open Functionality Software)<br>● 11.3.3.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.2 (Web) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed: | Web:<br>Electronic Docs:<br>Software:<br>Closed: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>10.3.3.2 (Non-web document)</li><li>11.3.3.2 (Open Functionality Software)</li><li>11.3.3.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Authoring Tool: | Authoring Tool: |
| **3.3.7 Redundant Entry** (Level A 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |
| **4.1.1 Parsing** (Level A)<br>Applies to:<br>WCAG 2.0 and 2.1 – Always answer 'Supports'<br>WCAG 2.2 (obsolete and removed) - Does not apply<br>EN 301 549 Criteria<ul><li>9.4.1.1 (Web)</li><li>10.4.1.1 (Non-web document)</li><li>11.4.1.1.1 (Open Functionality Software)</li><li>11.4.1.1.2 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the [WCAG 2.0 Editorial Errata](#) and the [WCAG 2.1 Editorial Errata](#). |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.4.1.2 (Web)</li><li>10.4.1.2 (Non-web document)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.4.1.2.1 (Open Functionality Software)</li><li>11.4.1.2.2 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.2.4 (Web)</li><li>10.1.2.4 (Non-web document)</li><li>11.1.2.4 (Open Functionality Software)</li><li>11.1.2.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.2.5 (Web)</li></ul> | Web: **Not Applicable**<br>Electronic Docs:<br>Software:<br>Closed: | Web:<br>Electronic Docs:<br>Software:<br>Closed: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>10.1.2.5 (Non-web document)</li><li>11.1.2.5 (Open Functionality Software)</li><li>11.1.2.5 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Authoring Tool: | Authoring Tool: |
| **1.3.4 Orientation** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.3.4 (Web)</li><li>10.1.3.4 (Non-web document)</li><li>11.1.3.4 (Open Functionality Software)</li><li>11.1.3.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.3.5 (Web)</li><li>10.1.3.5 (Non-web document)</li><li>11.1.3.5.1 (Open Functionality Software)</li><li>11.1.3.5.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to: | Web: **Supports**<br>Electronic Docs: | Web:<br>Electronic Docs: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| EN 301 549 Criteria<br>&bull; 9.1.4.3 (Web)<br>&bull; 10.1.4.3 (Non-web document)<br>&bull; 11.1.4.3 (Open Functionality Software)<br>&bull; 11.1.4.3 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Software:<br>Closed:<br>Authoring Tool: | Software:<br>Closed:<br>Authoring Tool: |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.4 (Web)<br>&bull; 10.1.4.4 (Non-web document)<br>&bull; 11.1.4.4.1 (Open Functionality Software)<br>&bull; 11.1.4.4.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.5 (Web)<br>&bull; 10.1.4.5 (Non-web document)<br>&bull; 11.1.4.5.1 (Open Functionality Software)<br>&bull; 11.1.4.5.2 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | | |
| **1.4.10 Reflow** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.4.10 (Web)</li><li>10.1.4.10 (Non-web document)</li><li>11.1.4.10 (Open Functionality Software)</li><li>11.1.4.10 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.4.11 Non-text Contrast** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.4.11 (Web)</li><li>10.1.4.11 (Non-web document)</li><li>11.1.4.11 (Open Functionality Software)</li><li>11.1.4.11 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **1.4.12 Text Spacing** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.1.4.12 (Web)</li><li>10.1.4.12 (Non-web document)</li><li>11.1.4.12 (Open Functionality Software)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| • 11.1.4.12 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.13 (Web)<br>• 10.1.4.13 (Non-web document)<br>• 11.1.4.13 (Open Functionality Software)<br>• 11.1.4.13 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.5 (Web)<br>• 10.2.4.5 (Non-web document) – Does not apply<br>• 11.2.4.5 (Open Functionality Software) – Does not apply<br>• 11.2.4.5 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: **Supports**<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.6 (Web) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed: | Web:<br>Electronic Docs:<br>Software:<br>Closed: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 10.2.4.6 (Non-web document)<br>● 11.2.4.6 (Open Functionality Software)<br>● 11.2.4.6 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Authoring Tool: | Authoring Tool: |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.7 (Web)<br>● 10.2.4.7 (Non-web document)<br>● 11.2.4.7 (Open Functionality Software)<br>● 11.2.4.7 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **2.4.11 Focus Not Obscured (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |
| **2.5.7 Dragging Movements** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |
| **2.5.8 Target Size (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.2 (Web)<br>• 10.3.1.2 (Non-web document)<br>• 11.3.1.2 (Open Functionality Software) – Does not apply<br>• 11.3.1.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Authoring Tool: |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.3 (Web)<br>• 10.3.2.3 (Non-web document) – Does not apply<br>• 11.3.2.3 (Open Functionality Software) – Does not apply<br>• 11.3.2.3 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: **Supports**<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.4 (Web)<br>• 10.3.2.4 (Non-web document) – Does not apply<br>• 11.3.2.4 (Open Functionality Software) – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| <ul><li>11.3.2.4 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software) – Does not apply to non-web software</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs) – Does not apply to non-web docs</li></ul> | | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.3 (Web)</li><li>10.3.3.3 (Non-web document)</li><li>11.3.3.3 (Open Functionality Software)</li><li>11.3.3.3 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.4 (Web)</li><li>10.3.3.4 (Non-web document)</li><li>11.3.3.4 (Open Functionality Software)</li><li>11.3.3.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li></ul> | Web: **Supports**<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Software:<br>Closed:<br>Authoring Tool: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **3.3.8 Accessible Authentication (Minimum)** (Level AA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: **Supports** | Web: |
| **4.1.3 Status Messages** (Level AA 2.1 and 2.2)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.4.1.3 (Web)<br>● 10.4.1.3 (Non-web document)<br>● 11.4.1.3 (Open Functionality Software)<br>● 11.4.1.3 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: **Supports**<br>Electronic Docs:<br>Authoring Tool: | Web:<br>Electronic Docs:<br>Authoring Tool: |

## Table 3: Success Criteria, Level AAA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.6 Sign Language (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.2.8 Media Alternative (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.2.9 Audio-only (Live)** (Level AAA)<br>EN 301 549 Criteria– Does not apply | Web: Does not apply | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **1.3.6 Identify Purpose** (Level AAA 2.1 and 2.2)<br>EN 301 549 Criteria– Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.4.6 Contrast (Enhanced**) (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.4.7 Low or No Background Audio** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.4.8 Visual Presentation** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **1.4.9 Images of Text (No Exception)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.1.3 Keyboard (No Exception)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.2.3 No Timing** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.2.4 Interruptions** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.2.5 Re-authenticating** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.2.6 Timeouts** (Level AAA 2.1 and 2.2)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.3.2 Three Flashes** (Level AAA)<br>EN 301 549 Criteria – Does not apply | Web: Does not apply | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **2.3.3 Animation from Interactions** (Level AAA 2.1 and 2.2)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.4.8 Location** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.4.9 Link Purpose (Link Only)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.4.10 Section Headings** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.4.12 Focus Not Obscured (Enhanced)** (Level AAA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.4.13 Focus Appearance** (Level AAA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.5.5 Target Size** (Level AAA 2.1 and 2.2)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **2.5.6 Concurrent Input Mechanisms** (Level AAA 2.1 and 2.2)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.1.3 Unusual Words** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.1.4 Abbreviations** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.1.5 Reading Level** (Level AAA)<br>EN 301 549 Criteria – Does not apply | Web: Does not apply | Web: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **3.1.6 Pronunciation** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.2.5 Change on Request** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.3.5 Help** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.3.6 Error Prevention (All)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |
| **3.3.9 Accessible Authentication (Enhanced)** (Level AAA 2.2 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | Web: Does not apply | Web: |

# Revised Section 508 Report

Notes:

## Chapter 3: Functional Performance Criteria (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | AA | |
| 302.2 With Limited Vision | AA | |
| 302.3 Without Perception of Color | AA | |
| 302.4 Without Hearing | AA | |
| 302.5 With Limited Hearing | AA | |
| 302.6 Without Speech | AA | |
| 302.7 With Limited Manipulation | AA | |
| 302.8 With Limited Reach and Strength | AA | |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | AA | |

## Chapter 4: Hardware

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *402 Closed Functionality* | Heading cell – no response required | Heading cell – no response required |
| *402.1 General* | Heading cell – no response required | Heading cell – no response required |
| *402.2 Speech-Output Enabled* | Heading cell – no response required | Heading cell – no response required |
| 402.2.1 Information Displayed On-Screen | Does not apply | |
| 402.2.2 Transactional Outputs | Does not apply | |
| 402.2.3 Speech Delivery Type and Coordination | Does not apply | |
| 402.2.4 User Control | Does not apply | |
| 402.2.5 Braille Instructions | Does not apply | |
| *402.3 Volume* | Heading cell – no response required | Heading cell – no response required |
| 402.3.1 Private Listening | Does not apply | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 402.3.2 Non-private Listening | Does not apply | |
| 402.4 Characters on Display Screens | Does not apply | |
| 402.5 Characters on Variable Message Signs | Does not apply | |
| *403 Biometrics* | Heading cell – no response required | Heading cell – no response required |
| 403.1 General | Does not apply | |
| *404 Preservation of Information Provided for Accessibility* | Heading cell – no response required | Heading cell – no response required |
| 404.1 General | Does not apply | |
| *405 Privacy* | Heading cell – no response required | Heading cell – no response required |
| 405.1 General | Does not apply | |
| *406 Standard Connections* | Heading cell – no response required | Heading cell – no response required |
| 406.1 General | Does not apply | |
| *407 Operable Parts* | Heading cell – no response required | Heading cell – no response required |
| 407.2 Contrast | Does not apply | |
| *407.3 Input Controls* | Heading cell – no response required | Heading cell – no response required |
| 407.3.1 Tactilely Discernible | Does not apply | |
| 407.3.2 Alphabetic Keys | Does not apply | |
| 407.3.3 Numeric Keys | Does not apply | |
| 407.4 Key Repeat | Does not apply | |
| 407.5 Timed Response | Does not apply | |
| 407.6 Operation | Does not apply | |
| 407.7 Tickets, Fare Cards, and Keycards | Does not apply | |
| *407.8 Reach Height and Depth* | Heading cell – no response required | Heading cell – no response required |
| 407.8.1 Vertical Reference Plane | Does not apply | |
| 407.8.1.1 Vertical Plane for Side Reach | Does not apply | |
| 407.8.1.2 Vertical Plane for Forward Reach | Does not apply | |
| 407.8.2 Side Reach | Does not apply | |
| 407.8.2.1 Unobstructed Side Reach | Does not apply | |
| 407.8.2.2 Obstructed Side Reach | Does not apply | |
| 407.8.3 Forward Reach | Does not apply | |
| 407.8.3.1 Unobstructed Forward Reach | Does not apply | |
| 407.8.3.2 Obstructed Forward Reach | Does not apply | |
| 407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach | Does not apply | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach | Does not apply | |
| **408 Display Screens** | Heading cell – no response required | Heading cell – no response required |
| 408.2 Visibility | A | |
| 408.3 Flashing | A | |
| **409 Status Indicators** | Heading cell – no response required | Heading cell – no response required |
| 409.1 General | Does not apply | |
| **410 Color Coding** | Heading cell – no response required | Heading cell – no response required |
| 410.1 General | Does not apply | |
| **411 Audible Signals** | Heading cell – no response required | Heading cell – no response required |
| 411.1 General | Does not apply | |
| **412 ICT with Two-Way Voice Communication** | Heading cell – no response required | Heading cell – no response required |
| **412.2 Volume Gain** | Heading cell – no response required | Heading cell – no response required |
| 412.2.1 Volume Gain for Wireline Telephones | Does not apply | |
| 412.2.2 Volume Gain for Non-Wireline ICT | Does not apply | |
| **412.3 Interference Reduction and Magnetic Coupling** | Heading cell – no response required | Heading cell – no response required |
| 412.3.1 Wireless Handsets | Does not apply | |
| 412.3.2 Wireline Handsets | Does not apply | |
| 412.4 Digital Encoding of Speech | Does not apply | |
| 412.5 Real-Time Text Functionality | Reserved for future | Reserved for future |
| 412.6 Caller ID | Does not apply | |
| 412.7 Video Communication | Does not apply | |
| **412.8 Legacy TTY Support** | Heading cell – no response required | Heading cell – no response required |
| 412.8.1 TTY Connectability | Does not apply | |
| 412.8.2 Voice and Hearing Carry Over | Does not apply | |
| 412.8.3 Signal Compatibility | Does not apply | |
| 412.8.4 Voice Mail and Other Messaging Systems | Does not apply | |
| **413 Closed Caption Processing Technologies** | Heading cell – no response required | Heading cell – no response required |
| 413.1.1 Decoding and Display of Closed Captions | Does not apply | |
| 413.1.2 Pass-Through of Closed Caption Data | Does not apply | |
| **414 Audio Description Processing Technologies** | Heading cell – no response required | Heading cell – no response required |
| 414.1.1 Digital Television Tuners | Does not apply | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 414.1.2 Other ICT | Does not apply | |
| *415 User Controls for Captions and Audio Descriptions* | Heading cell – no response required | Heading cell – no response required |
| 415.1.1 Caption Controls | Does Not Apply | |
| 415.1.2 Audio Description Controls | Does Not Apply | |

# Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |
| 502.2.1 User Control of Accessibility Features | A | |
| 502.2.2 No Disruption of Accessibility Features | A | |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | A | |
| 502.3.2 Modification of Object Information | A | |
| 502.3.3 Row, Column, and Headers | A | |
| 502.3.4 Values | A | |
| 502.3.5 Modification of Values | A | |
| 502.3.6 Label Relationships | A | |
| 502.3.7 Hierarchical Relationships | A | |
| 502.3.8 Text | A | |
| 502.3.9 Modification of Text | A | |
| 502.3.10 List of Actions | A | |
| 502.3.11 Actions on Objects | A | |
| 502.3.12 Focus Cursor | A | |
| 502.3.13 Modification of Focus Cursor | A | |
| 502.3.14 Event Notification | A | |
| 502.4 Platform Accessibility Features | A | |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | A | |
| 503.3 Alternative User Interfaces | A | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *503.4 User Controls for Captions and Audio Description* | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | Does not apply | |
| 503.4.2 Audio Description Controls | Does not apply | |
| ***504 Authoring Tools*** | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | A | |
| 504.2.2 PDF Export | A | |
| 504.3 Prompts | A | |
| 504.4 Templates | A | |

## Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *601.1 Scope* | Heading cell – no response required | Heading cell – no response required |
| ***602 Support Documentation*** | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | A | |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | A | |
| ***603 Support Services*** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | A | |
| 603.3 Accommodation of Communication Needs | A | |

# EN 301 549 Report

Notes:

## Clause 4: Functional Performance Statements (FPS)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | A | |
| 4.2.2 Usage with limited vision | A | |
| 4.2.3 Usage without perception of colour | A | |
| 4.2.4 Usage without hearing | A | |
| 4.2.5 Usage with limited hearing | A | |
| 4.2.6 Usage with no or limited vocal capability | A | |
| 4.2.7 Usage with limited manipulation or strength | A | |
| 4.2.8 Usage with limited reach | A | |
| 4.2.9 Minimize photosensitive seizure triggers | A | |
| 4.2.10 Usage with limited cognition, language or learning | A | |
| 4.2.11 Privacy | A | |

## Clause 5: Generic Requirements

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |
| *5.1.2 General* | Heading cell – no response required | Heading cell – no response required |
| *5.1.2.1 Closed functionality* | See 5.2 through 13 | See information in 5.2 through 13 |
| *5.1.2.2 Assistive technology* | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| *5.1.3 Non-visual access* | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | A | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.1.3.2 Auditory output delivery including speech | A | |
| 5.1.3.3 Auditory output correlation | A | |
| 5.1.3.4 Speech output user control | A | |
| 5.1.3.5 Speech output automatic interruption | A | |
| 5.1.3.6 Speech output for non-text content | A | |
| 5.1.3.7 Speech output for video information | Does Not Apply | |
| 5.1.3.8 Masked entry | A | |
| 5.1.3.9 Private access to personal data | A | |
| 5.1.3.10 Non-interfering audio output | Does Not Apply | |
| 5.1.3.11 Private listening volume | Does Not Apply | |
| 5.1.3.12 Speaker volume | Does Not Apply | |
| 5.1.3.13 Volume reset | Does Not Apply | |
| 5.1.3.14 Spoken languages | Does Not Apply | |
| 5.1.3.15 Non-visual error identification | Does Not Apply | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | A | |
| 5.1.4 Functionality closed to text enlargement | Does Not Apply | |
| 5.1.5 Visual output for auditory information | Does Not Apply | |
| *5.1.6 Operation without keyboard interface* | Heading cell – no response required | Heading cell – no response required |
| *5.1.6.1 Closed functionality* | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | AA | |
| 5.1.7 Access without speech | A | |
| 5.2 Activation of accessibility features | A | |
| 5.3 Biometrics | Does Not Apply | |
| 5.4 Preservation of accessibility information during conversion | Does Not Apply | |
| *5.5 Operable parts* | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | A | |
| 5.5.2 Operable parts discernibility | A | |
| *5.6 Locking or toggle controls* | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 5.6.1 Tactile or auditory status | A | |
| 5.6.2 Visual status | A | |
| 5.7 Key repeat | A | |
| 5.8 Double-strike key acceptance | A | |
| 5.9 Simultaneous user actions | A | |

## Clause [6: ICT with Two-Way Voice Communication](#)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 6.1 Audio bandwidth for speech | Does not apply | |
| *6.2 Real-time text (RTT) functionality* | Heading cell – no response required | Heading cell – no response required |
| 6.2.1.1 RTT communication | Does Not Apply | |
| 6.2.1.2 Concurrent voice and text | Does Not Apply | |
| 6.2.2.1 Visually distinguishable display | Does Not Apply | |
| 6.2.2.2 Programmatically determinable send and receive direction | Does Not Apply | |
| 6.2.2.3 Speaker identification | Does Not Apply | |
| 6.2.2.4 Visual indicator of Audio with RTT | Does Not Apply | |
| 6.2.3 Interoperability | Does Not Apply | |
| 6.2.4 RTT responsiveness | Does Not Apply | |
| 6.3 Caller ID | Does Not Apply | |
| 6.4 Alternatives to voice-based services | Does Not Apply | |
| *6.5 Video communication* | Heading cell – no response required | Heading cell – no response required |
| *6.5.1 General (informative)* | Heading cell – no response required | Heading cell – no response required |
| 6.5.2 Resolution | Does Not Apply | |
| 6.5.3 Frame rate | Does Not Apply | |
| 6.5.4 Synchronization between audio and video | Does Not Apply | |
| 6.5.5 Visual indicator of audio with video | Does Not Apply | |
| 6.5.6 Speaker identification with video (sign language) communication | Does Not Apply | |

| 6.6 Alternatives to video-based services (advisory only) | Advisory – no response required | Advisory – no response required |
|---|---|---|

## Clause **7: ICT with Video Capabilities**

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **7.1 Caption processing technology** | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Does Not Apply | |
| 7.1.2 Captioning synchronization | Does Not Apply | |
| 7.1.3 Preservation of captioning | Does Not Apply | |
| 7.1.4 Captions characteristics | Does Not Apply | |
| 7.1.5 Spoken subtitles | Does Not Apply | |
| 7.2.1 Audio description playback | Does Not Apply | |
| 7.2.2 Audio description synchronization | Does Not Apply | |
| 7.2.3 Preservation of audio description | Does Not Apply | |
| 7.3 User controls for captions and audio description | Does Not Apply | |

## Clause **8: Hardware**

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **8.1.1 Generic requirements** | Heading cell – no response required | Heading cell – no response required |
| 8.1.2 Standard connections | Does Not Apply | |
| 8.1.3 Colour | Does Not Apply | |
| **8.2 Hardware products with speech output** | Heading cell – no response required | Heading cell – no response required |
| 8.2.1.1 Speech volume range | Does Not Apply | |
| 8.2.1.2 Incremental volume control | Does Not Apply | |
| 8.2.2.1 Fixed-line devices | Does Not Apply | |
| 8.2.2.2 Wireless communication devices | Does Not Apply | |
| **8.3 Stationary ICT** | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 8.3.2.1 Unobstructed high forward reach | Does Not Apply | |
| 8.3.2.2 Unobstructed low forward reach | Does Not Apply | |
| 8.3.2.3.1 Clear space | Does Not Apply | |
| 8.3.2.3.2 Obstructed (< 510 mm) forward reach | Does Not Apply | |
| 8.3.2.3.3 Obstructed (< 635 mm) forward reach | Does Not Apply | |
| 8.3.2.4 Knee and toe clearance width | Does Not Apply | |
| 8.3.2.5 Toe clearance | Does Not Apply | |
| 8.3.2.6 Knee clearance | Does Not Apply | |
| 8.3.3.1 Unobstructed high side reach | Does Not Apply | |
| 8.3.3.2 Unobstructed low side reach | Does Not Apply | |
| 8.3.3.3.1 Obstructed (≤ 255 mm) side reach | Does Not Apply | |
| 8.3.3.3.2 Obstructed (≤ 610 mm) side reach | Does Not Apply | |
| 8.3.4.1 Change in level | Does Not Apply | |
| 8.3.4.2 Clear floor or ground space | Does Not Apply | |
| 8.3.4.3.2 Forward approach | Does Not Apply | |
| 8.3.4.3.3 Parallel approach | Does Not Apply | |
| 8.3.5 Visibility | Does Not Apply | |
| 8.3.6 Installation instructions | Does Not Apply | |
| *8.4 Mechanically Operable parts* | Heading cell – no response required | Heading cell – no response required |
| 8.4.1 Numeric keys | Does Not Apply | |
| 8.4.2.1 Means of operation of mechanical parts | Does Not Apply | |
| 8.4.2.2 Force of operation of mechanical parts | Does Not Apply | |
| 8.4.3 Keys, tickets and fare cards | Does Not Apply | |
| 8.5 Tactile indication of speech mode | Does Not Apply | |

# Clause 9: Web *(see WCAG 2.x section)*

Notes:

# Clause 10: Non-Web Documents

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *10.0 General (informative)* | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Does Not Apply | |
| 10.6 Audio description timing | Does Not Apply | |

# Clause 11: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *11.0 General (informative)* | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| *11.5 Interoperability with assistive technology* | Heading cell – no response required | Heading cell – no response required |
| *11.5.1 Closed functionality* | Heading cell – no response required | Heading cell – no response required |
| *11.5.2 Accessibility services* | Heading cell – no response required | Heading cell – no response required |
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | A | |
| 11.5.2.5 Object information | A | |
| 11.5.2.6 Row, column, and headers | AA | |
| 11.5.2.7 Values | A | |
| 11.5.2.8 Label relationships | AA | |
| 11.5.2.9 Parent-child relationships | A | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 11.5.2.10 Text | AA | |
| 11.5.2.11 List of available actions | A | |
| 11.5.2.12 Execution of available actions | A | |
| 11.5.2.13 Tracking of focus and selection attributes | A | |
| 11.5.2.14 Modification of focus and selection attributes | A | |
| 11.5.2.15 Change notification | A | |
| 11.5.2.16 Modifications of states and properties | A | |
| 11.5.2.17 Modifications of values and text | A | |
| *11.6 Documented accessibility usage* | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | A | |
| 11.6.2 No disruption of accessibility features | A | |
| 11.7 User preferences | A | |
| *11.8 Authoring tools* | Heading cell – no response required | Heading cell – no response required |
| *11.8.1 Content technology* | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter "Not Applicable") | See information in WCAG 2.x section |
| 11.8.3 Preservation of accessibility information in transformations | A | |
| 11.8.4 Repair assistance | A | |
| 11.8.5 Templates | A | |

# Clause 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *12.1 Product documentation* | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | A | |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *12.2 Support Services* | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | A | |
| 12.2.3 Effective communication | A | |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

## Clause 13: ICT Providing Relay or Emergency Service Access

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *13.1 Relay services requirements* | Heading cell – no response required | Heading cell – no response required |
| 13.1.2 Text relay services | Does Not Apply | |
| 13.1.3 Sign relay services | Does Not Apply | |
| 13.1.4 Lip-reading relay services | Does Not Apply | |
| 13.1.5 Captioned telephony services | Does Not Apply | |
| 13.1.6 Speech to speech relay services | Does Not Apply | |
| 13.2 Access to relay services | Does Not Apply | |
| 13.3 Access to emergency services | Does Not Apply | |

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